

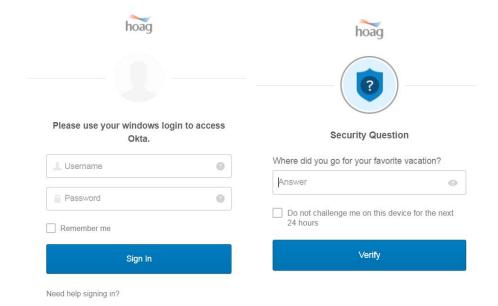


How to log into Solution Bar

- Visit <u>Solutionbar.hoag.org</u>
 - o Most compatible with Chrome
- Click on **Sign In** (If you don't sign in, you will not have access to all content)

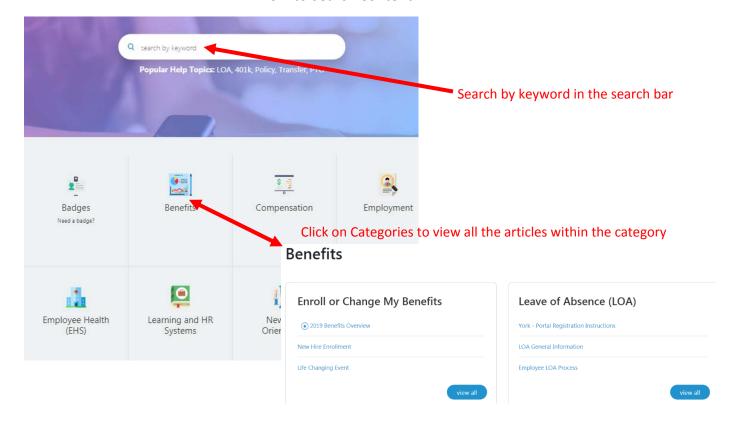


- Sign in using your Hoag credentials (Single sign-on) and answer your security question
 - Remember It's accessible anywhere!
 - o If you have any issues with Okta, please contact the IT service desk at Ext. 48600



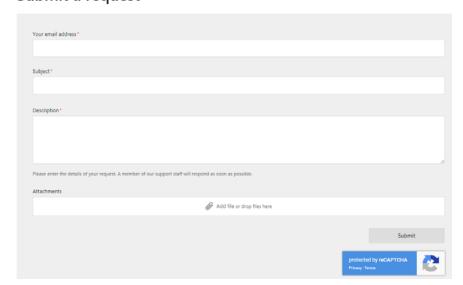


How to Search Content



How to Submit a Ticket

- You can email HR@hoag.org or call 949-764-5862 or submit a ticket through Solution Bar:
 - Click on Submit a request in the upper right corner and submit your question Submit a request

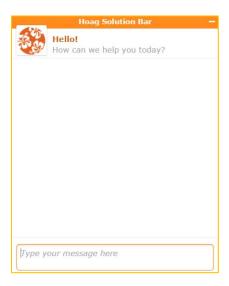


Solution Bar Guide



How to Chat with Us

Click on Chat in the bottom right corner



You will only be able to click on live chat when there's an available agent